

## **1. Acceptance of Terms**

By accessing or using AmpleCare's services, including its virtual assistant, patient portal, and any related communications (collectively, the "Services"), you acknowledge and agree to these Terms of Use. If you do not agree to these terms, do not use the Services.

## **2. No Doctor-Patient Relationship**

AmpleCare is an AI-driven platform that provides informational support related to pre-operative and post-operative care. The Services do not constitute medical advice, diagnosis, or treatment and do not replace professional medical consultation. The use of AmpleCare does not create a doctor-patient relationship between you and AmpleCare or its affiliates.

## **3. Limited Liability**

AmpleCare is not responsible for medical decisions made by you or your healthcare provider based on information provided by the Services. You acknowledge that any reliance on AmpleCare's responses is at your own risk, and you should always consult your healthcare provider before making any medical decisions.

To the fullest extent permitted by law, AmpleCare, its affiliates, and its licensors shall not be liable for any direct, indirect, incidental, consequential, or special damages arising from or related to the use of the Services.

## **4. Escalation to Medical Professionals**

AmpleCare only provides responses when there is 100% certainty in the information. If uncertainty arises, a licensed medical professional will review and approve or modify the response before it is provided to you. However, this does not replace direct communication with your healthcare provider.

## **5. No Emergency Use**

AmpleCare's Services are not designed for emergency medical situations. If you are experiencing a medical emergency, call 911 or visit the nearest emergency medical facility.

## **6. Data Privacy & Security**

AmpleCare integrates with healthcare provider systems to deliver its Services but does not collect, store, or own patient health records. Your data is processed in accordance with your healthcare provider's policies and applicable privacy laws, including HIPAA (if applicable).

## **7. Third-Party Services**

The Services may include links to third-party websites or integrate with external platforms. AmpleCare does not control and is not responsible for any third-party content or services. Your use of such services is subject to their respective terms and conditions.

## **8. Modifications to Terms**

AmpleCare reserves the right to modify these Terms of Use at any time. Continued use of the Services after changes are posted constitutes acceptance of the updated terms.

## **9. Governing Law**

These Terms of Use are governed by and interpreted in accordance with the laws of Delaware, without regard to conflict of law principles.